



Notice of Right to Receive Good Faith Estimate

You have the right to receive a “Good Faith Estimate” explaining how much your health care will cost.

Under the law, health care providers need to give **patients who don’t have certain types of health care coverage or who are not using certain types of health care coverage** an estimate of their bill for health care items and services before those items or services are provided. This detail is offered on our Assignment of Benefits form at your first visit, OR it can be requested in advance.

- You have the right to receive a Good Faith Estimate for the total expected cost of any health care items or services upon request or when scheduling such items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees. You will have to ask the provider of those services/items- we can only provide costs associated with counseling sessions.
- If you schedule a health care item or service at least 3 business days in advance, your health care provider or facility can be expected to give you a Good Faith Estimate in writing within 1 business day after scheduling.
- If you schedule a health care item or service at least 10 business days in advance, your health care provider or facility can give you a Good Faith Estimate in writing within 3 business days after scheduling. This notice serves this purpose for walk-in scheduling.
- You can also ask any health care provider or facility for a Good Faith Estimate before you schedule an item or service. If you do, you can expect that the healthcare provider or facility gives you a Good Faith Estimate in writing within 3 business days after you ask. If this does not happen, please let our Compliance Officer know.
- If you receive a bill that is at least \$400 more for any provider or facility than your Good Faith Estimate from that provider or facility, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate and the bill.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises/consumers, email FederalPPDRQuestions@cms.hhs.gov, or call 1-800-985-3059.

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